

## Best Western CTC Hotel Verona

### We CARE about the safety of our Guests and Staff

We implemented the Best Western «**Special Protection**» program:  
Best Western commitment in granting Guest's and Staff's safety

#### Before your stay:

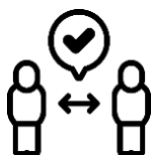


We enhanced technologies that allow us interaction with Guests:  
**check-in online** and live chat with our reception are possible and  
easy thanks to **Digital Customer Journey**

 **72 h**



Rooms are **regularly sanitized** with certified equipment.  
In addition, according to availability we will do our best to assign  
you rooms that were **not occupied in the 72 hours**  
prior to your stay.



You will find specific signage and directions in all hotel's spaces in  
order to **grant social distance**

Our hotel offers wide areas: sufficient amount of room and space's  
organization allow us to grant **safety distance compliance**.



We are at your complete disposal for any further information  
Phone: +39 045 875 4111 - E-mail: [info@ctchotelverona.com](mailto:info@ctchotelverona.com)

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#### In hotel:



All staff wears **safety and protection systems** like facial masks and gloves when necessary.

If you don't have them, a **Safety & Security kit** is available on request.



All areas are **regularly disinfected**, **hand sanitizer gel** is provided in all common areas



To let your day begin with enthusiasm, **breakfast could be ordered in your room or served directly at your restaurant table**, according to social distance and disinfection guidelines.



Our **inner Restaurant** will help you to end your day with gusto. The cordiality and courtesy you are used to are combined to attentions and indispensable actions. All this is extended to **room service too**.



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